

# Welcome to your new Wi-Fi service from Cincinnati Bell

UPDATED  
INFORMATION

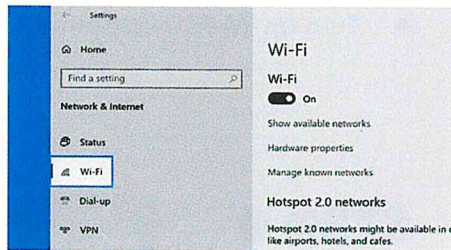
Please take the following steps to sign into Wi-Fi from your computer:

## STEP 1



- Double-click the Wi-Fi icon, located on the bottom right corner of your screen

## STEP 2



- Turn on Wi-Fi by clicking and dragging button above "Show available networks" from "Off" to "On"
- Now, select "Show available networks"
- Choose "\_HAC4U"

## STEP 3



- The browser on your device will open a login screen.
- Click on the green envelope icon to fill out a form
- Or, click on the Facebook icon to login through your Facebook account

Please be aware the following devices are not supported:

- Gaming Consoles
- Streaming Devices (Firestick, Roku, etc.)
- Smart TVs
- Some older devices and many devices with a 2.4 Ghz Wi-Fi card

If you need assistance, please call  
Cincinnati Bell Tech Support: 513.566.3804



# Welcome to your new Wi-Fi service from Cincinnati Bell

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Please take the following steps to sign into Wi-Fi from your wireless phone:

## STEP 1



- Open the Settings app on your wireless phone

## STEP 2



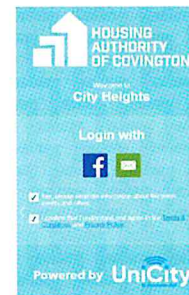
- Choose "Wi-Fi" or "Wireless & Networks"
- Turn on Wi-Fi by tapping "Off >"

## STEP 3



- The button next to Wi-Fi is green, showing that Wi-Fi has been turned on
- You will see a list of available Wi-Fi networks below
- Choose "\_HAC4U"

## STEP 4



- The browser on your device will open a login screen.
- Click on the green envelope icon to fill out a form
- Or, click on the Facebook icon to login through your Facebook account

**Please be aware the following devices are not supported:**

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